

TARRY FUEL OIL CO. INC.

159 WILDEY STREET
Tarrytown, NY 10591

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www.tarryfueloil.com

Oil Burner Service Contract

Cost Per Unit: \$245.00 + tax = \$263.99

Cost Per Oil Fired Water Heater: \$130.00 + tax = \$140.08

This service contract includes the following:

1) An annual cleaning which will be completed between April 1st and September 30th. Cleanings will be called and scheduled during this time by Tarry Fuel Oil Co. Inc. If owner does not respond and receive cleaning within this time frame, they will not receive this service for the year. This cleaning includes:

- A complete cleaning of the inside of the furnace, smoke pipe and the base of the chimney with a vacuum
- A replacement of the nozzle, oil filter and oil pump strainer
- Inspection and documentation of all parts that are recommended to be replaced

2) 24 hour emergency service from October 1st until April 1st. This includes free parts and labor for all parts listed below:

- | | | |
|------------------------------------|------------------------------|-------------------------------|
| - Aquastat (single acting only) | - Fan Limit Control | - Nozzle |
| - Burner Coupling | - Porcelains | - Nozzle Adapter |
| - Burner Fan | - Pressuretrol | - Nozzle Line |
| - Burner Motor (1/6 hp max) | - Gauge Glass | - Oil Filter (cartridge only) |
| - Cad Cell Relay | - Ignition Transformer | - Fuel Oil Pump |
| - Cad Cell Sensor | - Electrodes | - Fuel Oil Pump Strainers |
| - Defuser (not part of blast tube) | - Ignition Leads & Terminals | - Fuel Oil Pump Gaskets |

Parts not listed above will be charged at rates determined by Tarry Fuel Oil Co. Inc.

3) Summer months are from April 2nd to September 30th, our hours are 8am until 4pm, Monday through Friday, where all parts and labor will still be included in the service contract for all parts listed above. All labor after these hours will be charged. Our rates for all services not included in the contract are as follows:

- Week Day Rates \$150 per hour, minimum one hour
- Week Night Rates \$200 per hour, minimum two hours
- Weekend Rates \$200 per hour, minimum two hours

4) Parts covered under this service contract do not include parts damaged by acts of nature (flood, freezing, storms, etc.), negligence by owner, obsolete parts, anyone else works on burner other than Tarry Fuel Oil Co. Inc., or any other acts beyond control of Tarry Fuel Oil Co. Inc.

5) Budget Payments are available for customers which would be determined by Tarry Fuel Oil Co. Inc. Budget payments will be adjusted accordingly by Tarry Fuel Oil Co. Inc. to ensure customer is paying an appropriate amount to eliminate their balances by the end of the year. If any credit remains it will carry on to the next year.

6) This service contract is only available for those who are on automatic oil delivery and receive 100% of their home heating fuel from Tarry Fuel. If any oil is received by customer from another oil company then this contract is void. Contract can also be canceled by Tarry Fuel Oil Co. Inc. if payments are not received within a reasonable amount of time determined by Tarry Fuel Oil Co. Inc. Late fees and finance charges will apply. All past due balances as well as attorney fees will be the responsibility of the customer. Tarry Fuel Oil Co. Inc.'s Service Contract is non-refundable.

Customer Service Agreement

I have read, understand and accept the terms and conditions of Tarry Fuel Oil Co. Inc.'s Service Contract. I agree to pay Tarry Fuel Oil Co. Inc. for all costs related to any services provided for parts or work done that are not listed under the parts list in section "2". I agree that this contract will also renew automatically every June unless cancelled by the customer.

Number of Heating Units ____ Number of Separate Oil Fire Hot Water Heaters ____

Total Cost _____

Customer Name: _____ Date: _____

Site Address _____

City: _____ State _____ Zip _____

Telephone # _____ Cell # _____

Email _____

Customer Signature _____ Date Signed _____

Please Sign and Return to Office by email, fax or mail